CAMPING
LES TERRASSES
★★★

Welcome Booklet

CAMPING LES TERRASSES
65, chemin des cigales
34360 SAINT-CHINIAN
04.67.25.35.06.
campinglesterrasses34@gmail.com

Welcome to our campsite!

We are delighted to welcome you to our campsite. To help you make the most of your stay, we have prepared this welcome booklet. You'll find all the information you need in it. We hope you enjoy your stay,
and remain at your disposal for any further information.

Mylène & Stéphane

Reception :

Low and mid season: 9am/12pm a.m/12 a.m-02.30p.m/06.30 p.m
High season: 8.30am/12pm-2.30pm/7pm

Snack :

June/September: 6.30pm-8.30pm
July/August: 7pm-9.00pm

Swimming pool :

10am to 7pm June to September

www.camping-les-terrasses.com
https://www.facebook.com/campinglesterrasses/
https://www.instagram.com/campinglesterrasses34/

Your arrival :

Accommodation :

Arrivals **between 4pm and 7pm**
Make an inventory of fixtures of your rental using the sheet that has been sent to you and report any anomalies: broken or missing crockery, forgotten cleaning,...

NO smoking or vaping
(If you smell tobacco, €100 will be deducted from your deposit).

Pets are FORBIDDEN on the beds and benches!

Camping Pitch:

Arrivals **between 2.30 pm and 7pm**
Check the condition of your pitch and report any problems to reception. Don't forget your electricity adapter. (European plug).
If you forget, you can buy or hire one.

Your departure :

Accommodation :

Departure and inventory will take place between **8am and 10am.**
At the end of the inventory of fixtures, your deposit will be returned to you, unless any damage has been noted.

A cleaning charge of €100 will be billed on departure if the property is found to be inadequately cleaned.

Emplacement :

Pitches must be vacated **before 11 noon.**
Leave the plot clean and free of rubbish: pick up paper, cigarette ends, etc. and plug up any damage.

Your opinion is important to us!
After your stay, give us your opinion, leave your comments, suggestions, rate, recommend...(google, tripadvisor, France voyage, Instagram...)

Rules and information :

Please respect the campsite rules, which are displayed at reception and at the entrance to the campsite:

Noise and Noise Pollution:

Please do not make any noise between 10.30pm and 8am.
Respect the sleep of young and old alike, day and night.

Swimming pool:

Open from 10am to 7pm, from June to September.
Do not leave your children unsupervised.
Please follow the rules and safety instructions posted at the pool entrance.

Children:

Under the supervision of their parents, who are criminally and civilly liable for all activities and use of the facilities.
The Management declines all responsibility in the event of an accident.

Barbecues :

Your campsite is exposed to the HIGH risk of FOREST FIRES
There is a high risk of fire in the Hérault department,
« Open fires and charcoal or wood barbecues are prohibited on pitches and at the campsite ». (prefectoral decree n°2025.10.DS.0584)

Visitors:

Welcome and under the responsibility of their hosts, they must report to reception on arrival for obvious safety reasons and pay the appropriate fee.
Vehicles must be parked outside the campsite.
Access to the swimming pool is strictly forbidden.

Vehicles and traffic on the campsite:

Maximum speed inside the campsite: 10km/h.
The gate and barrier at the entrance are closed from 10.00 pm to 8.00 am. During these hours, vehicles are not allowed on the campsite.
Parking on a pitch other than your own is not permitted.
It is strictly forbidden to recharge the battery of your electric vehicle at the charging points in the pitches, in holiday accommodation or at any other sockets on the campsite.

Pets (dogs and cats):

They are welcome as long as you comply with the house rules: vaccination certificate up to date, **animal kept on a lead, never left alone on your pitch or in your rental accommodation for any reason, droppings picked** up...
1st and 2nd category dogs are not allowed.

Maintenance:

Under no circumstances should you change the gas cylinders yourself. In the event of a breakdown, notify reception. For your comfort and safety, please report any malfunctions you notice to reception.

At the campsite, let's keep up the good work ...

Let's protect our environment together!

- I don't leave the water running when I'm brushing my teeth or soaping up in the shower.
- I turn the taps off tightly.
- I don't play with the water in the bathroom.
- I turn off the lights, air conditioning or heating at night or when I'm away.
- I do not leave heating or air conditioning on with the windows open.
- I do not throw cigarette ends, chewing gum or rubbish on the campsite.
- I always crush my cigarette butt in an ashtray.
- I sort my rubbish! Containers at the campsite entrance.

USEFUL INFORMATION AND ON-SITE SERVICES

Campsite service :

Washing machine
PRM sanitary facilities
Drainage area
Baby kit hire
Fridge hire
Bed linen hire
Bread deposit
Breakfast
WIFI
Grocery shop
Ironing board
Board games
Hair dryer
Library
Loan of rackets, boules, etc.

Activities at the campsite :

In summer, the campsite hosts a range of activities: wine tasting, pétanque tournaments, tennis, table football, table tennis, themed evenings, etc. Ask for the programme!

Saint-Chinian :

The market takes place every Thursday and Sunday morning. Access to all shops: bakery, tobacconist, press, restaurants...

Other activities:

ask at reception or at the tourist office

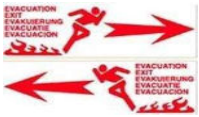
SAFETY / EMERGENCIES / FIRE INSTRUCTIONS

Mise à jour V20260917

CONSIGNES "FEU DE FORET"

Si vous êtes le témoin d'un début d'incendie, **GARDEZ VOTRE CALME**

1. Prévenez immédiatement la direction du camping (04.67.25.35.06) qui alertera les sapeurs-pompiers ; ou bien sonnez à la porte de l'accueil « sonnette d'urgence »
2. Fermez les bouteilles de gaz à l'extérieur ;
3. Ne vous approchez jamais d'une zone d'incendie, ni à pied, ni en voiture ;
4. Dégagez les voies d'accès et les cheminements d'évacuation ;
5. Eloignez-vous dans la direction opposée à l'incendie ;
6. Consultez dès maintenant le plan d'évacuation du terrain. Repérez à l'avance votre itinéraire de repli jusqu'à la zone de regroupement. Les itinéraires d'évacuations sont symbolisés par le logo ci-dessous.



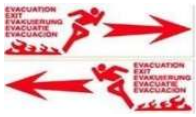
CONSEILS PREVENTIFS

Evitez de fumer dans les endroits particulièrement vulnérables
Ne jetez pas vos mégots au sol
Apprenez à vous servir des moyens de secours en lisant le mode d'emploi
Ne faites pas de feu ouvert dans l'enceinte du camp ni à l'extérieur
L'utilisation d'alcool à brûler ou d'essence est interdit

INSTRUCTIONS IN CASE OF "FIRE"

If you should notice an out breaking fire, ***KEEP CALM***

1. Warn at once the direction of the campsite (+33 4.67.25.35.06) which will alert the firemen; or ring the 'emergency bell' at the reception door
2. Close gas cylinders outside;
3. Never approach a zone of fire, either on foot, or in car;
4. Clear access roads and progresses of evacuation;
5. Run away in the opposite direction to the fire;
6. Consult from now the plan of evacuation of the ground. Track down in advance your route of fold up to the zone of grouping.



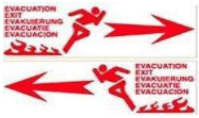
PREVENTIVE RULES

You should not smoke in particularly vulnerable places.
Do not throw down cigarette stumps on the ground.
You should learn how to use the emergency equipment by reading the corresponding instructions.
Do not make an open fire within or outside the camping site.
It is forbidden to use either spirit or petrol.

INSTRUKTIES BIJ BRAND

Als u het begin van een brand ontdekt, **Blijf kalm**

1. Waarschuw onmiddellijk de directie van de camping (+33 4.67.25.35.06), die vervolgens de brandweer zal waarschuwen. of aanbellen van de "noodbel" bij de receptie
2. Sluit gasflessen buiten (maar eventueel ook bij uw kampeeruitrusting) direct af.
3. Nader nooit een vuurhaard, noch te voet, noch per auto.
4. Maak toegangswegen direct vrij en zorg voor onbelemmerde evacuatiewegen.
5. Verwijdert u in de tegengestelde richting van de brand en neem dan alleen paspoort, rijbewijs en enkel de meest belangrijke zaken mee. Laat kampeeruitrusting en voertuig achter.
6. Raadpleeg direct na het lezen van deze instructies het evacuatieplan van het kampeerterrein. Stel uw persoonlijke evacuatieroute tot en met de zone van hergroepering al vast. De routes van evacuatie worden door het logo hieronder als symbool aangeduid:



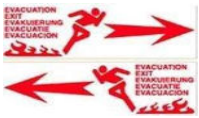
BRANDPREVENTIE

Liever niet roken op brandgevaarlijke plaatsen.
Gooi geen peuken op grond.
Lees de gebruiksaanwijzing van de aanwezige brandbestrijders.
Maak geen open vuur op of buiten de camping.
Het gebruik van brandspiritus of benzine is verboden.

VERHALTENSWEISE BEI " FEUER "

Falls sie einen Feuerausbruch merken, **BEHELTEN SIE IHRE RUHE**

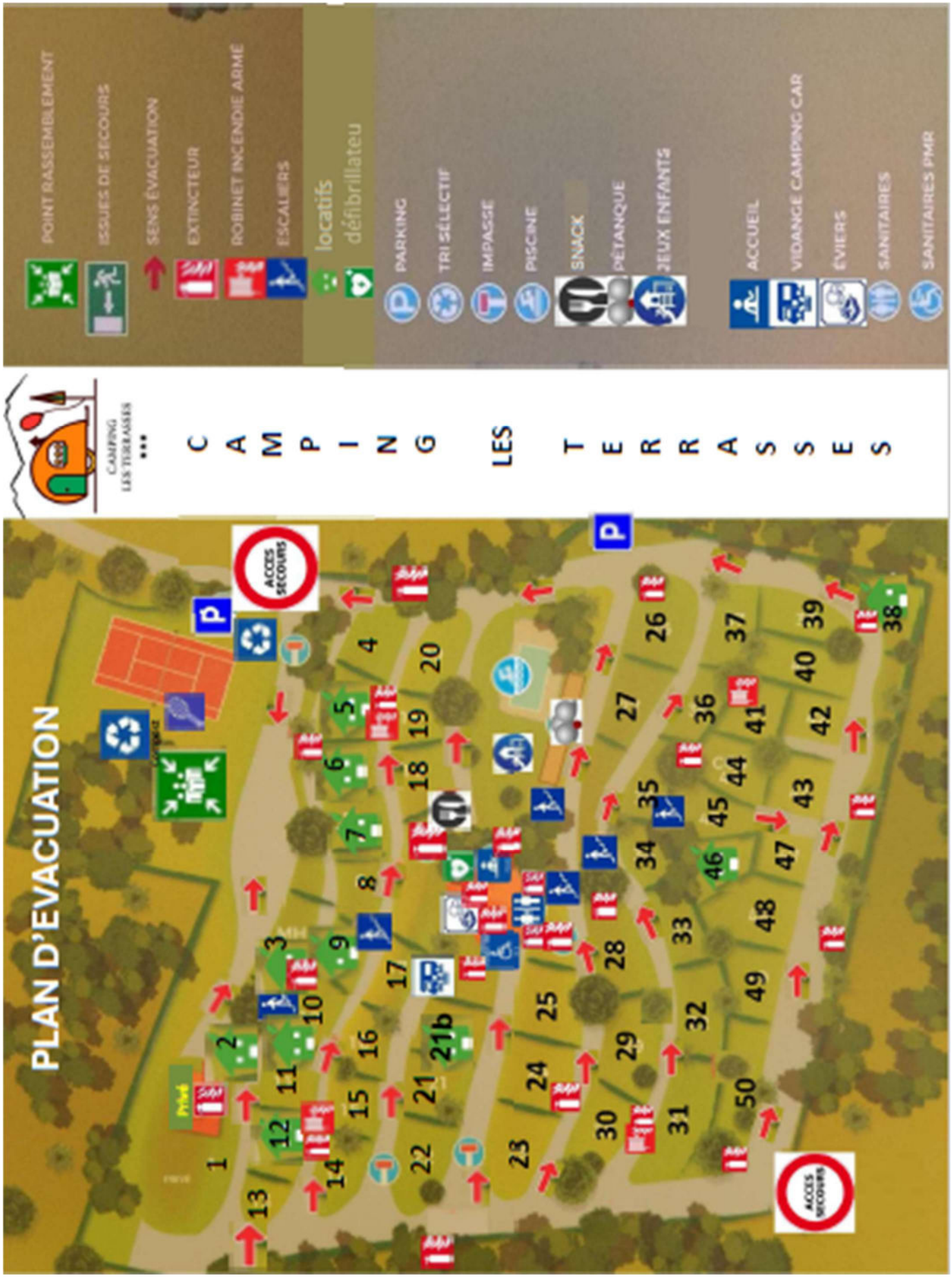
1. Sie sollen die Leitung vom campingplatz sofort warnen (+33 4.67.25.35.06), und sie wird die Feuerwehr rufen; oder klingeln Sie an der Tür des Empfangs „Notklingel".
2. Schließen sie die Gasflaschen draußen;
3. Nähern Sie sich niemals einer Brandzone, sowohl zu Fuß, als auch mit dem Auto;
4. Befreien Sie die Auffahrten und das Abflußvorwärtsgehen.
5. Entfernen Sie sich in der dem Brand entgegengestandenen Leitung.
6. Sehen Sie von nun an den Abflußplan des Gebietes nach. Finden Sie Ihre Reiseroute von Falte bis zum Sammelplatz im voraus auf.



VORBEUGENDE RICHTLINIEN

Sie sollen in besonders empfindlichen Stellen nicht rauchen.
Sie sollen keine Zigarettenkippen auf den boden werfen.
Sie sollen lernen, die Rettungshilfsmittel zu benutzen und die entsprechenden Anweisungen lesen.
Machen sie kein offenes Feuer weder innerhalb noch außerhalb des Caminpgplatezes.
Die Verwendung von Brennspiritus, bzw. Benzin ist streng verbotten.

EMERGENCY EVACUATION PLAN:



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At the campsite,
I sort my rubbish !

Le guide de tri des déchets

EMBALLAGES

JE NE METS PAS :
- les emballages emboîtés,
- les emballages non vidés.
- les emballages en verre.

LE VERRE

JE NE METS PAS :
- les néons et les ampoules,
- les vitres, les miroirs,
- la vaisselle,
- les plats en pyrex, verre et porcelaine

LE PAPIER

Attention cependant à ces faux-amis qui portent le nom de papier sans en être vraiment :

JE NE METS PAS :
- le papier photo, le papier d'aluminium (OMR),
- le papier essuie-tout, les serviettes en papier (peuvent être compostés).
- les cartons.

LES ORDURES MENAGERES

JE NE METS PAS :
- les déchets d'équipements,
- les déchets ménagers spéciaux,
- le textile,
- les médicaments.

LE COMPOSTAGE

JE NE METS PAS :
- les viandes,
- les poissons.